

ANNUAL STATEMENT OF COMMUNITY BENEFITS STANDARD 2016 TEXAS NONPROFIT HOSPITALS

Part I

3132402
Madison St. Joseph Health Center
Madisonville

2016 ASCBS

6742402

MADISON

Please Check "one" your ownership: *

- (x) Not-For-Profit
- () For-Profit (received Medicaid Disproportionate Share Funds)
- () Public
- () For-Profit

TYPE: NP DISPRO:
REQUIRED TO REPORT ASCBS: YES
ST. JOSEPH HEALTH SYSTEM

Are you reporting as part of a hospital system?

Yes No

III HOSPITAL SYSTEMS - List all the hospitals included in this system report. Refer to the instructions on the back of this page in completing this section.

III	Community Benefits Contribution*	Net Patient Revenue (NPR)**	Miles From System Office	Name of Hospital	Physical Address, City, State, Zip
1.					
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					
10.					
11.					
12.					
13.					
14.					
TOTAL:					

* The sum of these contributions should equal the entry in II.E (Section II follows Worksheet 5).

** The sum of net patient revenue should equal the entry in STD11 (Standards Section follows Section II).

ESTIMATED UNREIMBURSED COSTS OF INPATIENT AND OUTPATIENT CHARITY CARE PROVIDED - 2016

Total Billed Charges for Charity Care Provided (based on 2016 audited fiscal year): (exclude bad debt)

W1A.	<u>Financially Indigent</u>	<u>Medically Indigent</u>	<u>Total Charity Care Charges</u>
Inpatient	0	0	0
Outpatient	0	0	466,620
Total	0	0	(a) 466,620

Cost to Charge Ratio Calculation (based on 2015 audited fiscal year):

W1B1. **2015** Gross Patient Service Revenue^{1, 2}..... 23,805,167
(b) 3,395,987

W1B2. **2015** Total Patient Care Operating Expenses^{1,3}.....(Bad Debt should be treated as a Deduction) 5,192,830
S. Martel 5/18/17 JHC
(c) 826,886

W1B3. **Cost to Charge Ratio (Divide (c) by (b)) (please report the ratio as a decimal 0.0000)** (d) 0.2435
0.2181
*****THIS IS A PRE-CALCULATED FIELD.**

W1C. **Estimated Costs of Charity Care Provided ((a) x (d))** (e) 113,621
101,770

Payments Received for Charity Care Provided: (based on 2016 audited fiscal year)

W1D1. **Third-Party Payments**..... 0

W1D2. **Payments from Patients**..... 0

W1D3. **Other Payments (4) (Public hospitals report tax appropriations relative to charity care here)** 0

W1D4. **Total Payments Received for Charity Care Provided**..... (f) 0
*****THIS IS A PRE-CALCULATED FIELD.**

W1E. **Estimated Unreimbursed Costs of Charity Care Provided ((e) - (f))⁵**..... * (g) 113,621
101,770

¹ Use audited data for FY 2015 to complete the Cost to Charge Ratio Calculation section of this worksheet for FY 2016.

² Gross Patient Service Revenue excludes Medicaid Disproportionate Share Hospital payments.

3 Total Patient Care Operating Expenses -**(Bad Debt should be treated as a deduction) excludes contractual adjustments.**

4 Do not include charitable contributions and grants received by the hospital.

5 Report zero (0) in (g) if total estimated costs of charity care provided (e) minus total payments (f) is a negative value.

**CALCULATION OF THE RATIO OF COST TO CHARGE -
2016**

Calculation of initial Ratio of Cost to Charge

W1AA1. Total Patient Revenues (from **2015** Medicare Cost Report1, Worksheet G-3, Line 1) (a) 23,805,168

W1AA2. Total Operating Expenses (from **2015**) Medicare Cost Report1, Worksheet A, Line 118, Col. 7 (b) 5,069,687

W1AA3. Initial Ratio of Cost to Charge ((b) divided by (a)) (c) 0.213
***THIS IS A PRE-CALCULATED FIELD.

**Application of Initial Ratio of Cost to Charge to 2016 Bad-Debt
Expense**

W1AB1. Bad-Debt Expense2 (from **2016** audited financial statement covering your reporting period) (d) 5,577,610

W1AB2. Multiply "Bad-Debt Expense" by "Initial Cost to Charge Ratio" to determine allowable Bad-Debt Expense ((d) x (c)) (e) 1,188,031
***THIS IS A PRE-CALCULATED FIELD.

W1AB3. Add the allowable "Bad-Debt Expense" to " Total Operating Expenses" ((b) + (e)) (f) 6,257,717
***THIS IS A PRE-CALCULATED FIELD.

W1AC. Calculation of Ratio of Cost to Charge ((f) divided by (a)) (Please report the ratio as a decimal) (g) 0.2629

NOTE: This is Worksheet 1-A from the 1994 Annual Statement of Community Benefits Standard form.

1. Use the **PRIOR** year cost report regardless of status of review. For example, use Medicare Cost Report data for FY 2015 to complete the calculation of initial Ratio of Cost to Charge section of this worksheet.
2. Bad debt expense is defined as the provision for actual or expected uncollectibles resulting from the extension of credit.

Additional cost areas that are not reflected in the above calculations may be identified on the back of this form. Do not include these costs in worksheet computations.

<u>Cost Area</u>	<u>Worksheet 1-A (continued)</u> <u>Medicare Cost Report Reference*</u>	<u>Amount</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

PLEASE PRESS SAVE OR SAVE AND VALIDATE TO CONTINUE OUR WORKSHEET SECTION OF THE SURVEY.
 To navigate the worksheet pages of the Annual Statement of community benefits standards for Texas non profit hospitals please go to worksheet 1 and push save or save and validate. If you decide to exit the survey and continue at a later date go back to worksheet 1 and push save to continue to where you left off.

Support to Financially Indigent Patients Provided Through Others 2016

Funding to: W2A

W2A.	<u>Other Nonprofit</u>	<u>Public</u>	<u>Total</u>
Outpatient Clinic	0	0	0
Hospital	0	0	0
Other Health Care Organizations	0	0	0
Total Funding to Others	0	0	0

Financial Support to:

W2B.

W2B	<u>Other Nonprofit</u>	<u>Public</u>	<u>Total</u>
Outpatient Clinic	0	0	0
Hospital	0	0	0
Other Health Care Organizations	0	0	0
Total Other Financial Support	0	0	0

W2C.

	<u>Other Nonprofit</u>	<u>Public</u>	<u>Total</u>
Total Support Provided Through Others:	0	0	0

W2D. Less: Payments allocated

(c) 0

W2E. Total Unreimbursed Support Provided Through Others ((a.3. + b.3.) - (c))

(d) 0

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ESTIMATED UNREIMBURSED COSTS OF GOVERNMENT-SPONSORED INDIGENT HEALTH CARE - 2016

Worksheet 3

Billed Charges for Government-sponsored Indigent Health Care Provided:(Do not include Medicare or Non-government charges.)

W3A.	Inpatient	Outpatient	Total
Medicaid(include Medicaid Managed Care charges; exclude Medicaid Disproportionate Share AND 1115 WAIVER PAYMENTS payments)	<u>58,067</u>	<u>6,257,980</u>	<u>6,316,047</u>
State Government (CSHCN, Primary Care, Kidney Health, etc.)	0	<u>157,398</u>	<u>157,398</u>
Local Government (County Indigent Health Care, other)	0	<u>222,424</u>	<u>222,424</u>
Other Government	0	765,608	765,608
Total Billed Charges	58,067 - 0	7,461,477	7,461,477 <i>6,637,802</i>

W3B1. **Ratio of Cost to Charge (Worksheet 1, Item d)** (Please report the ratio as a decimal)
*****THIS IS A PRE-CALCULATED FIELD.**
(b) 0.2435
0.2181

W3B2. **Estimated Costs of Government-sponsored Indigent Health Care Provided ((a) x (b))**
*****THIS IS A PRE-CALCULATED FIELD.**
(c) 1,816,869
1,447,705

Payment Received for Government-sponsored Indigent Health Care Provided:(Do not include Medicare or non-government payments received.)

W3C1. Medicaid (include Medicaid Managed Care payments; exclude Medicaid Disproportionate Share Hospital payments) 484,906

W3C2. Medicaid Disproportionate Share Hospital payments 0

w3c22. Uncompensated Care Payments
2,636,352

W3C3. State Government (CSHCN, Primary Care, Kidney Health, etc.) 17,241

W3C4. Local Government (County Indigent Health Care, other). 18,087

W3C5. Other Government. (Champus Payments and DSRIP "SHOULD NOT" be reported here; report "CHAMPUS Payments only in Worksheet 4b.) 846,698 - 0

W3C6. **Total Payments**
*****THIS IS A PRE-CALCULATED FIELD.**
(d) 4,003,284
3,154,584

W3D. **Estimated Unreimbursed Costs of Government-sponsored Indigent Health Care ((c) - (d))1**
(e) 0

(1) Report zero (0) in (e) if estimated costs of government-sponsored indigent health care provided (c) minus total payments (d) is a negative value.

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**UNREIMBURSED COSTS OF PROVIDING COMMUNITY BENEFITS
-2016**

Worksheet 4-A



Unreimbursed Costs of Subsidized Health Services:

W4AA1. Emergency Care	0
W4AA2. Trauma Care	0
W4AA3. Neonatal Intensive Care	0
W4AA4. Freestanding Community Clinics, e.g., rural health clinics	0
W4AA5. Collaborative effort with local government(s) and/or private agency in preventive medicine, e.g., immunization program	0
W4AA6. Other Services	0
W4AA7. Total	(a) 0
***THIS IS A PRE-CALCULATED FIELD.	
W4AB1. Donations Made by the Hospital	(b) 0
W4AB2. Unreimbursed Research-Related Costs	(c) 0

Unreimbursed Education - Related Costs:

W4AC1. Education of physicians, nurses, technicians and other medical professionals and health care providers	5,605
W4AC2. Scholarships and funding to medical schools, colleges and universities for health professions education	0
W4AC3. Education of patients concerning diseases and home care in response to community needs	0
W4AC4. Community health education through informational programs, publications and outreach activities in response to community needs	0
W4AC5. Other educational services	0

W4AC6. Total (d) 5,605
***THIS IS A PRE-CALCULATED FIELD.

W4AD. Total Unreimbursed Costs of Providing Community Benefits ((a) + (b) + (c) + (d)) (e) 5,605
THIS IS A PRE-CALCULATED FIELD.

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EST. UNREIMBURSED COSTS OF INPAT./OUTPAT. MEDICARE, CHAMPUS AND OTHER GOV'T-SPONSORED PROGRAMS - 2016

Worksheet 4-B

Total Billed Charges for Medicare (INCLUDE MEDICARE MANAGED CARE), CHAMPUS, and Other Government (DO NOT REPORT DSRIP)-sponsored

Health Care Provided: (Do not include Medicaid charges or other government charges previously reported on worksheet 3.)

W4BA1. Inpatient 5,872,058

W4BA2. Outpatient 16,600,028 17,365,636 *5.221701 5/18/17 dk*

W4BA3. Total Billed Charges (a) 22,472,086 23,237,694
 THIS IS A PRE-CALCULATED FIELD.

W4BB1. Ratio of Cost to Charge (Worksheet 1, Item d) (Please report the ratio as a decimal 0.0000) (b) 0.2435 0.2181
 THIS IS A PRE-CALCULATED FIELD.

W4BB2. Estimated Costs of Government-sponsored Health Care Provided (a x b) (c) 5,471,953 5,068,141
 THIS IS A PRE-CALCULATED FIELD.

Payments Received for Care Provided: (Do not include Medicaid payments received.)

W4BC1. Government Payments 5,357,006 6,203,704

W4BC2. Payments from Patients 367,921

W4BC3. Other Payments 0

W4BC4. Total Payments (d) 5,724,927 6,571,625
 THIS IS A PRE-CALCULATED FIELD.

W4BD. Estimated Unreimbursed Costs of Government-sponsored Health Care Provided ((c) - (d))2 (e) 0

1. Do not include charitable contributions and grants.
2. Report zero (0) in (e) if estimated cost of government-sponsored health care provided (c) minus total payments (d) is a negative value.

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**ESTIMATED VALUE OF TAX EXEMPT BENEFITS
2016**

Worksheet 5

Franchise Tax:

W5A. The greater of Fund Balance x 0.25 percent (.0025); -OR-

Net Income plus Officers' and Directors' Compensation x 4.5 percent
(.045) (a) 0

**Ad Valorem
Taxes**

Amount of Taxes

County Property Tax (Appraised Value of Property (Real and Personal) x Tax Rate)	0
School District Tax (Appraised Value of Property x Tax Rate)	0
Hospital District Tax (Appraised Value of Property x Tax Rate)	0
Other Property Taxes (Appraised Value of Property x Tax Rate)	0
W5B5. Total Estimated Ad Valorem Taxes	(b) 0

Sales Tax

W5C1. Supplies expense less pharmacy supplies expense	0	
W5C2. Lease or rental expense	0	
W5C3. Capital Purchases	0	
W5C4. Total Estimated Taxable Purchases	(1) 0	
W5C5. Sales Tax Rate.....(Please report RATE (.0000), not a percent)	(2) 0	
W5C6. Total Estimated Sales Tax (Multiply (1) by (2)) ***THIS IS A PRE-CALCULATED FIELD.		(c) 0

Contributions

W5D1. Nondesignated and Charitable Cash Donations received by the hospital	0
W5D2. Fair Market Value of Nondesignated and Charitable In-Kind Donations	0

W5D3. Total Contributions

(d) 0

Tax-Exempt Bond Financing

W5E1. Average Outstanding Bond Principal x Prevailing Interest Rate at Time of Issuance

(1) 0

W5E2. Actual Interest Expense for the Reporting Period

(2) 0

W5E3. Value of Tax-Exempt Bond Financing ((1) - (2))

(e) 0

W5F. TOTAL ESTIMATED VALUE OF TAX EXEMPT BENEFITS ((a)+(b)+(c)+(d)+(e))

(f) 0

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II. CHARITY CARE, GOVERNMENT-SPONSORED INDIGENT HEALTH CARE, AND OTHER COMMUNITY BENEFITS INFORMATION - 2016

IIA. Unreimbursed costs of charity care

	Hospital	System	Total
IIA1. Unreimbursed costs of providing care to financially and medically indigent (Worksheet 1, (g))	101,770	113,621	0
IIA2. Support to financially indigent patients provided through others (Worksheet 2, (d))	0	0	0
IIA3. Unreimbursed costs of charity care (A.1. + A.2.)	101,770	113,621	0
IIB. Unreimbursed costs of providing Government-sponsored Indigent Health Care (Worksheet 3, (e))	0	0	0
IIC. Total Charity Care and Government-sponsored Indigent Health Care (A.3. + B.)	101,770	113,621	0
IID. Unreimbursed costs of providing Other Community Benefits (Worksheets 4-A, (e) + 4-B, (e))		5,605	0
IIE. Total Charity Care, Government-sponsored Indigent Health Care, and Other Community Benefits (C. + D.)		119,226	0
	107,375		

If you're reporting as a system, please provide system aggregate data for sections I, II, and III

PLEASE PRESS SAVE OR SAVE AND VALIDATE TO CONTINUE OUR WORKSHEET SECTION OF THE SURVEY. DO NOT LEAVE ANY SECTION BLANK, REPORT ZERO (0).

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STD STANDARDS - Please check the appropriate box (A, B or C) below and provide the requested information.

TaxID. Taxpayer Number:

74-2761145

STD11. Net Patient Revenue (include Medicaid Disproportionate Share Hospital payments):**(exclude DSRIP= the incentive payments from "Net Patient Revenue) TREAT BAD DEBT AS A DEDUCTION FROM NET REVENUE**

Hospital
11,889,604 System

STD12. The hospital has been designated as **adisproportionate share hospital** under the state Medicaid program in the period covered by this report (2014) or in either of its two previous fiscal years. Completion of section I-3. or I-4. is not required.

I-2
[]

I3. STANDARDS - Please check the appopriate box (A, B, or C) below and provide the requested information.

A. Charity care and government-sponsored indigent health care are provided at a level which is reasonable in relation to the community needs, as determined through the community needs assessment, the available resources of the hospital, and the tax-exempt benefits received by the hospital.

A.[]

STD13A1. Tax exempt benefits (Worksheet 5)

Hospital

STD13A2. Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year

B. Charity care and government-sponsored indigent health care are provided in an amount equal to at least 100 percent of the hospital's tax-exempt benefits, excluding federal income tax. (Standard B is met if B.4. is greater than or equal to B.3.)

[] B.

STD13B1. Tax-exempt benefits (Worksheet 5)

Hospital System
_____ _____

STD13B2. Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year

_____ _____

STD13B3. Total of B.1. and B.2. above

_____ _____

STD13B4. Enter the total from item II.C

_____ _____

C. Charity care and community benefits are provided in a combined amount equal to at least five (5) percent of the hospital s net patient revenue, provided that charity care and government-sponsored indigent health care are provided in an amount equal to at least four (4) percent of net patient revenue. (Standard C is met if C.4. is greater than or equal to C.3. and C.8. is greater than or equal to C.7.)

~~C.[x]~~ JK

STDI3C1. Multiply Net Patient Revenue (I-1.) by 5%

Hospital 594,480 System 0 *JK*

STDI3C2. Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year

0

STDI3C3. Total of C.1. and C.2. above

594,480

STDI3C4. Enter the amount recorded in item II.E.

107,375 119,226

STDI3C5. Multiply Net Patient revenue (I-1.) by 4%

475,584

STDI3C6. Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year

0

STDI3C7. Total of C.5. and C.6. above

475,584

STDI3C8. Enter the amount recorded in item II.C.

113,621
107,375

I4. Check this box if your hospital **did not meet** any of the standards in sections I-3. Please attach explanatory information.

I-4

I5. Certification Contact Information - Annual Statement of Community Benefits

*

Coordinator Name	Coordinator Title	Phone	Fax	Electronic/internet Mail address
Shannon Martel	Accountant	(979) 821-7618	(979) 821-7601	smartel@st-joseph.org

If you're reporting as a system, please provide system aggregate data

Texas Nonprofit Hospitals*
Part II


Summary of Current Charity Care Policy and Community Benefits for Inclusion in DSHS Charity Care Manual as Required by Texas Health and Safety Code, 311.0461** 2016


Name of Hospital: CHI St. Joseph Health Madison Hospital

County: Madison

Mailing Address: PO Box 698 Madisonville, Texas 77864

Physical Address if different from above: 100 West Cross Street Madisonville, Texas 77864

Effective Date of the current policy: 03/14/2012 
(mm/dd/yyyy)

Date of Scheduled Revision of this policy: 12/07/2019 
(mm/dd/yyyy)

How often do you revise your charity care policy? Revised every 3 years with Board or as needed

Provide the following information on the office and contact person(s) processing requests for charity care.

Name of the office/department: Conifer Patient Access - Admitting/Patient Registration Services

Mailing Address: 2801 Franciscan Drive Bryan, TX 77802

Contact Person: Catie Cowan

Title: Director

Phone: (979) 731-5650

Fax: (979) 776-5649

E-Mail: * catiecowan@st-joseph.org

Person completing this form if different from above:

Name: Shannon Martel

Phone: (979) 821-7618

***This summary form is to be completed by each nonprofit hospital. Hospitals in a system must report on an individual hospital basis. Public hospitals, for-profit hospitals participating in the Medicaid disproportionate share hospital program and exempt hospitals are not required to complete this form. This form is also available in PDF format at DSHS web site: www.dshs.state.tx.us/chs/hosp under 2016 Annual Statement of Community Benefits Standard.**

This information will be made available for public use. Please report most current information on the charity care policy and community benefits provided by the hospital.

I. Charity Care Policy:

1. Include your hospital's Charity Care Mission statement in the space below.

As part of its mission, St. Joseph Regional Health Center provides care to patients without financial means to pay for hospital services. Charity care will be provided to all patients who present themselves for emergent or non-elective care at St. Joseph Regional Health Center without regard to race, creed, color, or national origin and who are classified as financially or medically indigent.

2. Provide the following information regarding your hospital's current charity care policy.

a. Provide the definition of charity care for your hospital.	
<u>Charity care means the unreimbursed costs to the hospital of providing, funding, or otherwise financially supporting health care services to patients classified by the hospital as financially or medically indigent.</u>	

b. What percentage of the federal poverty guidelines is financial eligibility based upon?

- Less than 100 %
- Less than 133 %
- Less than 150 %
- Less than 200 %
- Other, specify =/ < 300%

c. Is eligibility based upon net or gross income?

- Net
- Gross

d. Does your hospital have a charity care policy for the Medically indigent?

- Yes No

If yes, provide the definition of the term **Medically Indigent**.

Medically indigent is a term used to describe individuals who cannot afford needed health care because of insufficient income and/or lack of adequate health insurance.

e. Does your hospital use an Assets test to determine eligibility for charity care?

- Yes No

If yes, please briefly summarize method:

Assets taken into account for gross income are: a) Any money in a checking or savings account(s), certificates of deposits, stocks and/or bonds, IRAs or retirement accounts. b) Any property other than the homestead. c) Any income producing property.

f. Whose income and resources are considered for income and/or assets eligibility determination?

- 1. Single parent and children
- 2. Mother, Father and Children
- 3. All family members
- 4. All household members
- 5. Other, please explain _____

g. What is included in your definition of income from the list below? Check all that apply.

- 1. Wages and salaries before deductions
- 2. Self-employment income
- 3. Social security benefits
- 4. Pensions and retirement benefits
- 5. Unemployment compensation
- 6. Strike benefits from union funds
- 7. Worker's compensation
- 8. Veteran's payments
- 9. Public assistance payments
- 10. Training stipends
- 11. Alimony
- 12. Child support
- 13. Military family allotments
- 14. Income from dividends, interest, rents, royalties
- 15. Regular insurance or annuity payments
- 16. Income from estates and trusts
- 17. Support from an absent family member or someone not living in the household
- 18. Lottery winnings
- 19. Other, specify: _____

3. Does application for charity care require completion of a form?

Yes No

If Yes:

a. Please send a copy of the charity care application form.

b. How does a patient request an application form? Check all that apply.

- 1. By telephone
- 2. In person
- 3. Other, please specify: By mail

c. Are charity care application forms available in places other than the hospital? *

Yes No *

If Yes, please provide the name and address of the place:

Name: CHI St. Joseph Health Regional Hospital

Address: 2801 Franciscan Drive Bryan, TX 77802

d. Is the application form available in language(s) other than English? *

Yes No *

If yes, please check:

- Spanish
- Other, please specify: _____

4. When evaluating a charity care application:

a. How is the information verified by the hospital?

- 1. The hospital independently verifies information with third party evidence (W2, pay stubs)
- 2. The hospital uses patient self-declaration
- 3. The hospital uses both independent verification and patient self-declaration

b. What documents does your hospital use/require to verify income, expenses, and assets? Check all that apply.

- 1. W2-form
- 2. Wage and earning statement
- 3. Pay check remittance
- 4. Worker's compensation
- 5. Unemployment compensation determination letters
- 6. Income tax returns
- 7. Statement from employer
- 8. Social security statement of earnings
- 9. Bank statements
- 10. Copy of checks
- 11. Living expenses
- 12. Long term notes
- 13. Copy of bills
- 14. Mortgage statements
- 15. Document of assets
- 16. Documents of sources of income
- 17. Telephone verification of gross income with the employer
- 18. Proof of participation in govt assistance programs such as Medicaid
- 19. Signed affidavit or attestation by patient
- 20. Veterans benefit statement
- 21. Other, please specify: Property Tax Statement

5. When is a patient determined to be a charity care patient? Check all that apply.

- a. At time of admission
- b. During hospital stay
- c. At discharge
- d. After discharge
- e. Other, please specify _____

6. How much of the bill will your hospital cover under the charity care policy? Check all that apply.

- a. 100%
- b. A specified amount/percentage based on the patient's financial situation
- c. A minimum or maximum dollar or percentage amount established by the hospital
- d. Other, please specify Any amounts greater than \$35.00

7. Is there a charge for processing an application/request for charity care assistance?

- Yes No

8. How many days does it take for your hospital to complete the eligibility determination process?

2

9. How long does the eligibility last before the patient will need to reapply?

- a. Per admission
- b. Less than six months
- c. One year
- d. Other, specify Six months from approval date

10. How does the hospital notify the patient about their eligibility for charity care? Check all that apply.

- a. In person
- b. By telephone
- c. By correspondence
- d. Other, specify _____

11. Are all services provided by your hospital available to charity care patients?

Yes No

If NO, please list services not covered for charity care patients (e.g. transplant services, ER services, other outpatient services, physician's fees).

Scheduled, non-emergent procedures (as determined by a physician) are eligible for the charity care process ONLY if approved by the Vice President of Medical Services or a member of hospital administration. Otherwise, the hospital works with the patient to secure coverage through other avenues.

12. Does your hospital pay for charity care services provided at hospitals owned by others?

Yes No

II. Community Benefits Projects/Activities:

Provide information on name, brief description (3 lines), target population or purpose (3 lines) for each of the community benefits projects/activities CURRENTLY being undertaken by your hospital (example: diabetes awareness). If more space is needed, please send additional information in a Word or PDF file. *

Additional Information:
